SUNEVA® MEDICAL | REBATE PROGRAM

FREQUENTLY ASKED QUESTIONS

SUNEVA MEDICAL® REBATE PROGRAM OFFERED
JANUARY 1 TO DECEMBER 31, 2023

bellafill.rapid-rebates.com | instalift.rapid-rebates.com | plasmaiq.rapid-rebates.com

FREQUENTLY ASKED QUESTIONS (FAQs)

Who is eligible to be a participating Practice for this rebate program?

Eligible Suneva customers who are in good credit standing.

I am on the practice Enrollment Page and have forgotten my account number. How can I get help?

You can email us at sunevarebate@sunevamedical.com or you can also call the hotline at 844-756-0032 if you need further assistance.

Our practice has multiple locations. Which location will receive the product reimbursement?

All product reimbursement will be delivered to the "Ship To" address provided. Please contact your local Suneva Sales Representative if you need to change this address.

When is the last day for practices to enroll?

The rebate program is offered **January 1 - December 31, 2023**. Practices are automatically enrolled in the rebate. Your Suneva Representative will contact you to obtain practice information.

Can practices participate even if they don't sign up?

No. Practices need to be set up in our rebate system as a participating provider to be able to administer the program.

Can patients use more than one rebate?

Yes, registered patients are eligible to receive rebates for multiple Suneva treatments.

Can practices enroll for a rebate on behalf of their patients?

No, rebates can only be assigned to patients.

What do I, the Health Care Provider, need to do to get the product rebate reimbursement I accepted from the patient?

Treat the patient with Suneva Medical product, enter the information at www.bellafill.rapid-rebates.com, www.instalift.rapid-rebates.com, and www.plasmaiq.rapid-rebates.com attach the superbill or invoice with clearly identified Suneva Medical product on the superbill or invoice you are uploading as proof of treatment. Circle the treatment on that receipt as well. **This must be completed by the provider by January 11, 2024** in order to receive reimbursement.

How do practices know if they received reimbursement for all rebates?

When the practice logs into their Provider Dashboard they will see redemption history: The total amount of claims submitted, number of claims that are approved, rejected, and awaiting approval. Practices will receive their reimbursed product in groups of 5 syringes - known as a full kit for Bellafill, 2 sutures for InstaLift, and 10 probes for 10 patients for Plasma IQ. The shipment will be sent the week following the completion of product attainment.

FREQUENTLY ASKED QUESTIONS (FAQs) CONTINUED

How will practices verify that the patient rebate is legitimate and how will they submit it for reimbursement?

Patients should identify themselves as a Suneva Medical Rebate participant at the time of booking their appointment. The practices can then look up the patient on the Suneva Medical Rebate Program site and confirm the rebate is valid and has not been used on Bellafill® (If the rebate has already been authorized and someone tries to authorize it again, it will be flagged as invalid). The same link will take them to the "Submit for Reimbursement" button. It is a simple one-step process.

Practices can submit their redemptions with any frequency—at point of purchase, daily, weekly, or even at the deadline of the program. **The submission deadline date is January 11, 2024**.

Once they input the patient information, office information, and super bill, and click "submit," the redemption is put in queue immediately. If the submission is accepted by the site, then it went through successfully.

How can participating practices actively promote the rebate offer?

Each participating practice will be given a customized link that they can promote on their website, through social media and through RealSelf (if they have claimed their PRO profile) as well as Geo targeting campaigns launched by Suneva Medical.

Can patients receive a Suneva Medical rebate and get treated the same day?

Yes. Rebates will be immediately available for use by the patient upon completion of their enrollment into the program.

What happens if a patient presents a rebate and the practice determines he or she is not a candidate for treatment?

No action needed. The rebate is only valid for enrolled patients that the provider deems as a good candidate for Suneva Medical products.

NOTE: These are a list of frequently asked questions.

For full Terms and Conditions of the program, please visit the Suneva Medical Rebate Site.

Offer restrictions may apply. For more information about the Suneva Medical Rebate Program, please call 844-756-0032.

Suneva Medical's Regenerative Portfolio

Powerful brands delivering complete regenerative experience

bellafill® amplifine dermapose Refresh PLASMA IQ™

SILHOUETTE INSTALIFT® PUREGRAFT SERUGLOWMD

Important Safety Information

Bellafill®
Bellafill® is indicated for the correction of nasolabial folds and moderate to severe, atrophic, distensible facial acne scars on the cheek in patients over the age of 21 years. Patients who have had a positive reaction to the Bellafill® Skin Test, have a history of severe allergies, have known bovine collagen allergies, are allergic to lidocaine, have bleeding disorders or are prone to thick scar formation and/or excessive scarring should not receive Bellafill®. The safety of Bellafill® for use during pregnancy, breastfeeding, or in patients under 21 has not been established. You may experience temporary swelling, redness, pain, bruising, lumps/bumps, itching, and discoloration at the treatment site. These side effects are usually transient and typically resolve within 1–7 days. You may experience lumps/bumps/ papules that may occur more than one month after injection and that may persist. Less common side effects include rash and itching more than 48 hours after treatment, persistent swelling or redness, lumps/bumps, acne, and increased sensitivity at treatment sites. Infrequently, granulomas may occur and may be treated by your licensed physician provider. Be sure to call your licensed provider immediately if you notice any unusual skin reactions around the treatment area. Based on the 5-year Post-Approval Study on nasolabial folds with 1,008 patients, long-term safety of Bellafill® for up to 5 years has been established.

For more safety information, please consult with your physician and the patient labeling that can be found by visiting our website www.bellafill.com.

Puregraft
Puregraft is a US 510K cleared product. Indicated for the use in harvesting, filtering and transferring of autologous fat tissue for reinjecting back into the same patient for aesthetics and body contouring.

See instructions for use for complete safety information.

Amplifine HD PRP
FDA-cleared 510(k) Class II medical device. Amplifine HD PRP is designed to be used for the safe and rapid preparation of autologous platelet-rich-plasma (PRP) from a small sample of peripheral blood at the patient point of care. The PRP is mixed with autograft and/or allograft bone prior to application to a bony defect for improving handling characteristics. 510(k) number: BK200477

For more safety information, please consult with your physician and the patient labeling that can be found by visiting our website www.sunevamedical.com.

Silhouette InstaLift®
Silhouette InstaLift® is indicated for use in mid-face suspension surgery to temporarily fixate the cheek sub-dermis in an elevated position. The Silhouette InstaLift device should not be used in patients with any known allergy or foreign body sensitivities to plastic/ biomaterial or in situations where internal fixation is otherwise contraindicated, (e.g. infection.) The device should also not be used in patients appearing to have very thin soft tissue of the face in which the implant may be visible or palpable. Like all procedures of this type there is a possibility of adverse events, although not everybody experiences them. These adverse events include but are not limited to infection, minimal acute inflammatory tissue reaction, pain (which may be temporary or persistent in nature), swelling and edema, transient hematoma or bruising and transient rippling or dimple formation.

For more safety information, please consult with your physician and the patient labeling that can be found by visiting our website www.instalift.com.

Dermapose
Dermapose Refresh is a sterile medical device intended for the processing of lipoaspirate tissue in medical procedures involving the harvesting, concentrating and transferring of autologous adipose tissue harvested with a legally marketed lipoplasty system. Dermapose Refresh is contraindicated for use in intravenous applications. Fat tissue harvested with Dermapose Refresh is only to be used for reimplantation without any additional manipulation. Extreme caution should be taken when using Dermapose Refresh in patients with chronic medical conditions, such as diabetes, heart or lung diseases, circulatory disease, or obesity. Results of the procedure may or may not be permanent. Results of the procedure will depend upon patient age, surgical sites, and experience of the surgeon. Fat removal should be limited to that necessary to achieve a desired cosmetic effect.

For more safety information, please consult with your physician and the patient labeling that can be found by visiting our website www.dermapose.com.

PLASMA IQ™
PLASMA IQ™ is FDA cleared to be used in the removal and destruction of skin lesions and the coagulation of tissue. The most common side effects are swelling, tenderness, scabbing and redness. PLASMA IQ is Rx only and should only be used by medically licensed and certified practitioners. For full product and safety information, visit www.sunevamedical.com/ifu

SeruGlow MD
For full product and safety information, visit www.sunevamedical.com/ifu.

Sunevamedical.com
Toll-free call (U.S. & Canada): 844-235-5234. Local calls: 858-550-9999.
International calls: ++ 858-550-9999.

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